AINUTES OF GRIEVANCE COMMITTEE MEETING HELD IN THE CONFERENCE ROOM ON 01.10.2019 AT 10:00AM

REGARDING IN THE REQUEST MADE BY PAKISTAN MICROBIOLOGICAL ASSOCIATES FOR APPROVAL OF

THEIR BID REGARDING TENDER OF LAB KITS & CHEMICALS FOR THE FINANCIAL YEAR 2019-2020.

The following officers attended.

Medical Superintendent, F.I.C. Faisalabad.

Associate Professor of Cardiology, F.I.C. Faisalabad.

Associate Professor of Cardiac Surgery, F.I.C. Faisalabad.

Pathologist, F.I.C. Faisalabad.

Biomedical Engineer, F.I.C. Faisalabad.

Pharmacist (Ayesha Nasrullah), F.I.C. Faisalabad.

## Meeting Agenda:

Review the request of Pakistan Microbiological Associates for approval of their bid regarding tender of lab kits & chemicals for the financial year 2019-2020.

## Proceeding:

A meeting of grievance committee was held in the conference room to review the request of M/s. Pakistan Microbiological Associates for approval of their bid regarding tender of lab kits & chemicals for the financial year 2019-2020.

The firm representative was called telephonically to attend the meeting Mr. Yasir Aziz came to attend the meeting. The committee briefed the representative that the non approval letter for bid rejection was issued on 05.08.2019 and uploaded on the FIC, Faisalabad web site, while the non approval of letter of products was issued on 26.08.2019 and the grievance committee meeting was held on 21.09.2019., all the firms who aggrieved by the decision of TAC submitted their grievances within the time period i.e ten (10) days. Your request for approval of your bid received on 27.09.2019 in the office of Medical Superintendent FIC, Faisalabad, by PPRA Rules cannot be considered your application for grievance being time barred.

However to let you know the detail reasons about the not approval of your bid, the end user was requested to attend the meeting Dr. Muhammad Amin Pathologist explained before the committee that after changing the dealer ship of Olympus from Western Scientific Corporation to M/s. Pakistan Microbiological Associates, no body provided any

irreparable instrument and recommended its condemnation but the technicians of the lab maintained the instrument in case of any trouble shoot and in this way the instrument was kept functional for a reasonable time period afterwards. So the past experience of your firm was not good with this institute.

The bid of M/s. Pakistan Microbiological Associates has also been rejected at PIC, Lahore due to poor services irregular supplies and poor quality of test results which let to many interruption.

Keeping in view of above facts the application of M/s. Pakistan Microbiological Associates cannot be entertained.

Pharmacist (Aysha Nasruallah), F.I.C. Faisalabad.

Dr. Shahbaz/Ahmad, Associate Professor of Cardiac Surgery, F.I.C. Faisalabad. Mr. Zamam Iftikhar, Bio Medical Engineer, F.I.C. Faisalabad.

Dr. Shahid Abbas, Associate Professor of Cardiology, F.I.C, Faisalabad Dr. Muhammad Amin, Pathologist, F.I.C. Faisalabad

Medical Superintendent F.I.C, Faisalabad